

## **Corporate Social Responsibility Initiatives**

In FY2006, we formulated new corporate social responsibility action plans for FY2007 based on assessing progress in our CSR Action Program and comprehensively evaluating the results of a questionnaire survey of stakeholders on our CSR Report.

We implemented CSR initiatives as planned in FY2006. To help step up our activities in FY2007, we decided to disclose to stakeholders our detailed quantitative targets to measure CSR progress.

## ▼ FY2007 CSR Action Plans

		Main FY2006
CSR management cycle	Implementing the CSR management cycle	<ul> <li>CSR Committee met three times</li> <li>Explained our CSR Report to all employees</li> </ul>
	Driving Group CSR management	O Established Group CSR Committee
Compliance management	Strengthening compliance and conducting fair and ethical business activities	<ul> <li>Revised Compliance Action Guidelines</li> <li>Pursued Group compliance management</li> <li>Implemented policies to enhance compliance consciousness</li> </ul>
	Strengthening security structure to safeguard personal and other information	<ul> <li>Provided e-learning for all employees</li> <li>Installed encryption software on all personal computers</li> </ul>
Disclosure	Reinforcing disclosure structure	O Expanded access to disaster outage information to mobile terminals at all branches
	Conducting investor relations activities	O Executives held investor relations meetings for individual investors and visited institutional investors
	Disseminating nuclear power information	<ul> <li>Publicized activities through newspapers, television commercials, and other mass media vehicles</li> <li>Visited opinion leaders to discuss nuclear power</li> <li>Disclosed nuclear power information and explained issues to local government bodies</li> </ul>
Environmental management	Environmental management	<ul> <li>Helped business sites and Group companies improve their environmental management systems</li> <li>Formulated environmental activity costing plans for FY2007 through 2009</li> </ul>
	Resolving environmental issues	<ul> <li>Revised carbon dioxide emission reduction targets</li> <li>Reinforced management of in-house power consumption targets</li> <li>Strengthened collections of sulfur hexafluoride and regulated freon</li> </ul>
	Recycling for the future	<ul> <li>Expanded business sites participating in collaborative industrial waste collection</li> <li>Built a system for green procurement through electronic catalogs</li> </ul>
	Harmonizing with the environment	<ul> <li>Started neutralizing polychlorinated biphenyl waste</li> <li>Reinforced asbestos management</li> </ul>
	Working with society	<ul> <li>Issued Environmental Action Report</li> <li>Continued tree planting through Kyushu Homeland Forestation Program</li> <li>Used Company facilities to support environmental education activities</li> </ul>
Respecting Human Rights and Caring for Employees	Respecting human rights	<ul> <li>Provided training on human and minority rights issues at each business site</li> <li>Expended access to sexual harassment hotline to cover entire Group</li> </ul>
	Promoting equal opportunities	<ul> <li>Enlightened new managers on need to help employees balance work and private lives</li> <li>Assessed policies to enable employees taking child-raising leave to return to work</li> </ul>
	Employing retirees and physically challenged people	<ul> <li>Built a system to reemploy retirees</li> <li>Employed 10 more mentally and physically challenged people</li> </ul>
	Improving employee motivation and skills	O Expanded internal recruiting system
Upholding safety-first principle	Maintaining facilities safety	<ul> <li>Implemented quality management systems for nuclear power operations</li> <li>Submitted report to government on policies to address aging of No. 1 unit of Genkai Nuclear Power Station</li> <li>Began assessing durability and safety of nuclear power facilities in response to revised guidelines on evaluating durability designs</li> <li>Intensively inspected aged towers</li> </ul>
	Improving safety of products and services and educating on electrical safety	O Continued publicity and strengthened facility inspections to prevent electric shocks
	Maintaining safe and healthy work environments	<ul> <li>Conducted trial risk assessments to prepare for deployment of worker health and safety management system</li> <li>Conducted internal audit of business partner safety management</li> <li>Continued initiatives to preventhealth damage from overwork</li> </ul>
Community contributions	Engaging in collaborative activities as good corporate citizen	<ul> <li>Each business site participated in community activities</li> <li>Fureai concerts</li> <li>Sponsoring sports events</li> <li>Providing educational opportunities in Japan and abroad for young craftspeople</li> </ul>

## <Results of CSR Report survey>

Issue		Rating (	%) 60 80	Main opinions		
Compliance manage	Compliance management		33	<ul> <li>I want you to improve employee compliance consciousness</li> <li>Please improve personal information protection</li> </ul>		
Disclosure and commu	Disclosure and communications		74 18	<ul> <li>I applaud your disclosure, but you don't communicate very well</li> <li>Please disclosure more nuclear power information</li> </ul>		
Environmental activi	Environmental activities		82 14	Please inform us about environmental activities that consumers can undertake, such as in energy saving		
Human rights and working environment		37 29	You've improved the system but there are still few female managers			
Adherence to safety-first principle		82 13	<ul> <li>Keep improving your commitment to the safety-first principle, including in nuclear power generation</li> </ul>			
Community activities		79 17 • I want you to engage in activities that are close to the community				
Aggregate of exce Main FY		good	No opinion	Aggregate of needs improvement or no effort made Note: Results of survey as of May 31, 2007 (602 respondents)		
Key benchmarks and quantitative targets			Main action plans for FY2007			
Number of responses to CSR Report survey: 602 in FY2006			<ul> <li>Hold regular meetings of CSR Committee</li> <li>Improve stakeholder communications</li> </ul>		P20	
			O Establish plan-do-check-act cycle based on Group CSR Action Plan			
Results of compliance consciousness survey: Conducted in FY2006: 74 points (out of 100) Note: See page 24 for score details			<ul> <li>Implement e-learning to educate all employees about compliance</li> <li>Refer to results of power facilities inspections in taking steps to prevent breaches from reoccurring</li> <li>Demand that business partners adhere strictly to compliance requirements</li> </ul>			
Number of information leaks 12 in FY2006			<ul> <li>Demand that business partners adhere strictly to compliance requirements</li> <li>Implement e-learning to educate all employees about information security</li> <li>Strengthen business partner management of information</li> </ul>			
Results of survey of	1	(%)	O Strengthen liaison with media and local governments and harness various systems to bolster information dissemination structure			
customer satisfaction with disclosure Note: See page 29 for details	42.6	44.8 <b>47.4</b> 2005 2006	<ul><li>○ Continue put</li><li>○ Continue</li></ul>	continue holding investor relations meetings for individual investors and visiting institutional investors plicizing activities through newspapers, television commercials, and other mass media vehicles visiting opinion leaders to discuss nuclear power sclosing nuclear power information and explaining issues to local government bodies	P29-32	
CO <sub>2</sub> emissions		ge of Industrial	O Step up enviro	onmental activities by harnessing environmental management systems, including at Group companies		
(ten thousand of tons) 2,660 3,030 <b>3,160</b>	92 92	cycling (%) 92 92		nmental accounting and other tools to enhance environmental management	-	
2004 2005 2006	More than 90% 2004 2005 2006 2007	<ul> <li>Suppress power supply and consumption emissions of greenhouse gases</li> <li>Step up energy-saving and resource conservation efforts at business sites</li> <li>Continue strengthening collections of sulfur hexafluoride and regulated Freon</li> </ul>				
		[Target]		fficient collaborative collections of industrial wastes using green purchasing in collaboration with business partners	P33–42	
Sulfur oxide emissions intensity	Eco Mothers activity results (number of participants) 20,921	O Neutralize polychlorinated biphenyl waste				
0.20 0.22 <b>0.25</b> 0.2g/kWh	7,097	12,583	<ul> <li>Strengthen management of products containing asbestos and employ alternatives</li> <li>Better communicate with customers about the environment</li> </ul>			
Approx. 2004 2005 2006 2007 [Target]	2004	2005 2006	○ Continue	tree plantings under Kyushu Homeland Forestation Program support for environmental education activities		
			training on human and minority rights issues at each business site			
Percentage of mothers taking child-raising leave (%)		ge of fathers taking childbirth (%)		te on flexible work systems for employees raising children d implement specific policies to more actively deploy female employees		
100 100		<u> </u>		nd assess senior employee system planned hiring of mentally and physically challenged people	P43–46	
95.7         More than 95.0%           2004         2005         2006         2005-07 Average [Target]	More than           73.1         73.8         73.4         75.0%           2004         2005         2006         2006-07           Average [Target]         Care         Care         Care	<ul><li>○ Improve</li><li>○ Enable per</li></ul>	training to enhance manager skills ople to relocate positions throughout organization through internal recruiting, new job challenges, and by using a human resources database	-		
Average radiation dosages around nuclear power stations	Number electric :		<ul><li>○ Institute</li><li>○ Understar</li></ul>	quality management systems for nuclear power operations policies to combat aging of nuclear power stations nd construction to improve nuclear power station durability and safety lanned inspections and repairs of significantly damaged towers and power line		
Millisieverts (Legal limit: Less than 0.05) UnderUnderUnderUnder	(Number)		en publicity and facility inspections to prevent electric shocks	P47–52		
0.001 0.001 0.001 0.001 2004 2005 2006 2007 [Target]			trial risk assessments for worker health and safety management system support to prevent business partner accidents			
[Results of customer satisfaction survey] Contributions to local economy and culture 60.0 52.9 More than 60.0% 2005 2005 2006 2007 Traret		40.9 More than 40.9% 2006 2007 Target	$\bigcirc$ Assess a $\bigcirc$ Each bus	management system for corporate citizenship initiatives and implement collaborative community activities siness site to continue participating in community activities and reinforce employee volunteer activity programs	P53–58	