Explanation

1 Introduction

The supply and demand for electric power is expected to become very severe this summer. At Kyushu Electric Power, we are doing our utmost to assure our supply capabilities and are receiving the cooperation of our customers towards saving power in order to prevent the need to carry out planned power outages.

However, in preparation for an unexpected emergency, we are informing everyone of an overview of possible planned power outages, how to confirm the power outage group that they would be in, and how to prepare for an outage.

2 Overview of planned power outages

The length of time of each power outage would be about 2 hours, but the actual start and end times may shift slightly.

Each day would be divided into six time periods. As about 30 minutes is required to initiate the power outage, assignments are made using the following times.

For example, in Time Period #3, the power outages would start gradually between 12:30 and 1:00 p.m., and would end 2 hours later between 2:30 and 3:00 p.m.

Power outage ti	me periods	
Time Period #1 Time Period #2 Time Period #3 Time Period #4 Time Period #5	8:30 – 11:00 10:30 – 13:00 12:30 – 15:00 14:30 – 17:00 16:30 – 19:00	
Time Period #6	18:30 – 21:00	

Power outages will last "about2 hours" in each time period

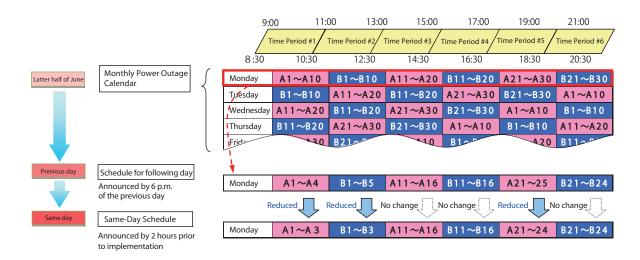
- The time overlap between periods is due to the approximately 30 minutes required to initiate the power outage.
- Electricity will be resupplied in the order it was turned off, so the time the power is out for each customer will be about 2 hours.

Kyushu has been divided into two power outage areas, "A" and "B", and each of these areas further separated into 30 subgroups. When a planned power outage does indeed become unavoidable, the supply of electricity will be shut off to those customers who are in the area of the groups designated for the applicable time period in accordance with the Power Outage Calendar that we have announced in advance.

That calendar is based on pre-determined assignments and, at around 6:00 p.m. the previous day, will announce the possibility of and the groups scheduled for a planned power outage during the following day.

As a definite determination will be made according to the most recent supply-demand status, final notification from the Power Outage Implementation Group will be about 2 hours in advance.

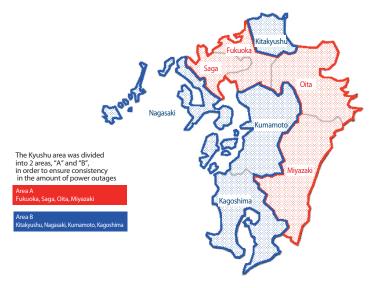
Proposed Power Outage Calendar and Schedule Notification



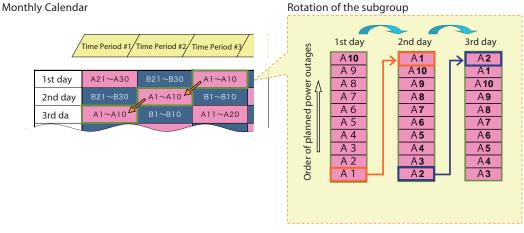
3 Power outage groups and in-group schedules

The power outage groups are divided into Area A (Fukuoka, Saga, Oita, Miyazaki) and Area B (Kitakyushu, Nagasaki, Kumamoto, Kagoshima).

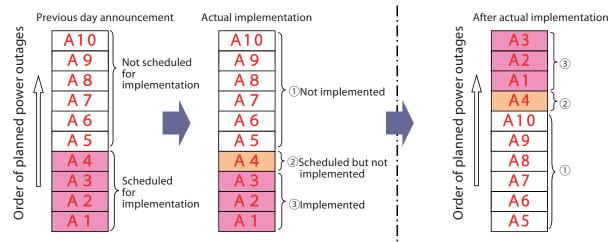
The monthly Power Outage Calendar is determined based on each area being subdivided into 30 subgroups.



Even if a power outage is implemented, it may not be applied to all the 10 subgroups. If a power outage is not implemented for any subgroup, that group will be included in the subsequent outage. In this way, the order in which power outages are implemented for the subgroups will change as shown below.



Image



4 Methods for confirming power outage groups and the Power Outage Calendar

The methods for confirming your power outage group and the Power Outage Calendar are as follows.

Be sure to retain the confidential postcard that is sent to the registered addresses of our contract customers to inform them of their power outage group and the Power Outage Calendar.

Customers who can access our website on the Internet can also use our "Power Outage Information Search System" to confirm that information.

Presently, in addition to using a residential address, you can confirm your group information by searching using the "Customer Number" that is indicated on the Notification of Electricity Consumption that is sent after each meter inspection.

When viewing your group information, the corresponding Power Outage Calendar is displayed as well, allowing you to confirm the applicable dates and times.

If you do not have access to the Internet, please inquire at your nearest Kyushu Electric Poweroffice.

The telephone number of your nearest office is indicated on your Notification of Electricity Consumption.

Please confirm your power outage group and the applicable power outage dates and times in advance in order to be fully prepared for an emergency planned power outage.

Confidential postcard announcing the planned power outage groups and corresponding calendar



Notification of Electricity Consumption

4月77 次回検針日 (ご契約種別)	4月 2日 5月 1日 mer Number	計算区 営業所 01 225	お客さま番号 地区作業区	込柱)392へ861 番号 1100 00510031	お客さま番号 計算区 営業所 地区作業区 番号 01 225 01436 0005100 (二致防理)) 従賃電灯 B	1 1 1 1
本 証ご請求予定額(_{税込)}	4,670	ご使用量		200 kwh	(ご契約容量) 40アンペア 下記料金を 3 月 19日に口座振替に、	より
による本料金	1,134円00銭	計器番号	指示数 当月 前月	差引ご使用量	収させていただきました。	
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せ ご 請求予定額は、実際に 1 ん 当月ご使用量は、前年同月	1に比べ 0% (対前	月+ 5%)となっ	ております。		ご使用期間 2月 1日~ 2月 2 ご使用量 190kWh	9日
◎ 振替予定日 4月 平成24年 3月分は 2	16日 早収期 29日間で 190kWh 31日間で 200kWh 太陽光発電促進付期 当月分 当月分 + 0円153 愛月分 + 0円153	限日 4月 でした。 でした。 ^{企単価} 九州常 ² (kWh TEL Q	23日 電力株式会社 120-986-2	福岡 営業所 05 (コールセンター) 力州電力	 、世界部 190kWn 九州電力株式会社 福岡 営業所 甘EL0120-988-205 (元・ビッキ) 	福

5 Notes regarding planned power outages

What you should do to prepare for a power outage

- Stock up on beverages (water etc.), refrigerants, and sufficient water for domestic use Hydrate frequently to prevent heatstroke.
 - Tap water may also be unavailable due to stoppage of the supply pump, etc.
- Portable radio, batteries
- Verify the charge in cellular phones and battery-type chargers, etc.
 As you will be unable to use the television, etc., during a power outage, be sure to verify the charge in your radio or cellular phone in advance. Also confirm the information related to power outages that is posted on our website.

Cautions

Using safety devices, medical equipment, etc.

Traffic signals

- Be aware when passing through intersections that the traffic signals may be out.
- Medical equipment such as respirators
- When medical equipment is being used in the home, stock up on batteries in advance and/or go to a hospital that will have electricity during the outage. Consult with a medical facility or the manufacturer of the device about what to do in case of a power outage.

Small power generators

Refrain from using a power generator indoors as the exhaust contains carbon monoxide and other toxic substances.

- Various security systems (crime prevention)
 Confirm in advance whether or not they will operate during a power outage.
- Substitute lighting, etc.
 Be careful of fires when using candles, etc. Prepare a flashlight, etc., as necessary.
- Portable gas stoves, charcoal braziers, etc.
 When cooking indoors, fully ventilate by opening a window, etc.

Cautions for apartments and other buildings

Elevators

Be sure to confirming the power outage time periods in advance and do not use elevators during that time, as you may become trapped inside during an outage.

Automatic locks, mechanical parking lots, parking lot gates, etc.
 Be aware that such equipment will stop working during a power outage.

Using household appliances, etc.

- Air-conditioners and electric fans
 Be careful of heatstroke, as such devices will stop working during a power outage.
 - Rotating machinery (power tools, electric fans, etc.)
 Be sure to remove the plug from the outlet, as there is a danger of such equipment automatically resuming operation after a power outage ends, resulting in an accident.
 - Electric heating appliances (irons, hair driers, etc.)
 Be sure to remove the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet to prevent fires of the plug from the outlet for the plug from the plug from the outlet to prevent fires of the plug from the outlet for the plug from the plug from the outlet for the plug from the outlet for the plug from the
 - Be sure to remove the plug from the outlet to prevent fires due to heat after a power outage ends.
 Electronic devices (personal computers, etc.)
 - Be aware that data still being input may be lost or the device itself damaged if the power outage starts during use.
 - Refrigerators

Keep the inside of the refrigerator cool by refrain from opening and closing the door, and/or by placing ice inside in advance, etc.

• Ventilation fans, gas alarms

Be careful when using any equipment with gas, as these devices will stop working during a power outage.

Breakers

Turn off all breakers at the breaker box prior to going out in order to prevent accidents caused by failure to turn off the electricity.

- Electric products with a timer function (electric rice-cookers, DVRs, etc.)
 Be sure to check such devices after the outage ends, as the time settings may have changed or scheduled operations been canceled.
- Aquarium air pumps, etc.

Be conscious of tank management, as air pumps will stop working during a power outage.

Electric water heaters, electric heat pumps (EcoCute, etc.)
 Be sure to check settings after the outage ends, as time settings may be deleted during a power outage.

Methods of verifying the end of a power outage (resupply of electricity)

- You can hear the refrigerators motor
- Your Internet routers lamp is lit, etc.
- If you continue to experience a power outage even after electricity is returned to your neighborhood, first make sure the breakers are turned on at your breaker box. If the supply of electricity is still not returned, contact Kyushu Electric Power.

6 Conclusion

Kyushu Electric Power will continue to take all measures possible towards assuring the stable supply of electric power and avoid the planned power outages that accompanying shortages in the balance of supply and demand.

To that end, we ask you to please cooperate by trying to use about 10% less electricity, compared with the previous year, between the times of 9:00 a.m. to 8:00 p.m. on weekdays between July 2 and September 7, when a shortage in the balance of supply and demand can be expected.

We ask you to especially focus on saving electricity when temperatures are high and electricity demand reaches a peak, during the time period from 1:00 to 5:00 p.m.

We understand that there may be difficulties, and we are truly sorry for any inconvenience, but we respectfully ask for your cooperation in saving electricity during this summer.

Searching for your power outage group

(See attachments)