3. Main Opinions from Customer Surveys

Kyushu Electric Power listens to the opinions of our customers and incorporates them into its management practices in order to become a company that is trusted and chosen by customers. The opinions below concern the environment.

(1) Outline of the survey

Survey area: service area of Kyushu Electric Power (excluding isolated islands)

Survey population: 3,100 men and women from 24 to 64 years old

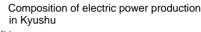
Survey period: July-August 2001

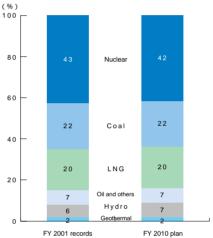
(2) Environment-related opinions and other items

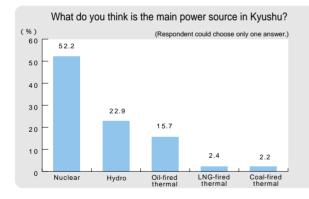
What do you think is the major power generation method in Kyushu?

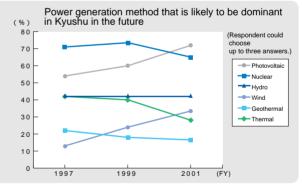
Many are aware of the main power source in Kyushu being nuclear power, but not of the small share of hydro and oil.

Many hope that photovoltaic power generation becomes a major source of power for Kyushu in the future (10 years from now). The number of people who have high expectations for photovoltaic and wind power is increasing.









Information requests

Many requested information on the best ways to use electricity and conserve energy.

Information on the mechanism and current status of nuclear power generation as well as new energy sources is also frequently requested.

