Fair and Just Business Operation

We conduct business operations in a fair and just manner with individual employees possessing a strong awareness of compliance.

Major Risk Scenario

If company information or personal information is divulged as a result of a non-compliant action or cyber attack, etc., it could diminish the public's confidence in the Group and have a negative impact on financial performance.

Main Initiatives in Fiscal 2017

- Promoting Compliance Management
- Initiatives to raise compliance awareness
- Rigorous practice of fair business operations
- Rigorous information security and personal information protection and management

Compliance Training (Worksite-base/Rank-base) No. of Participants (Fiscal 2016)

11,605 in total

Kyushu Electric holds training for different levels and ranks, including new employee training and new manager training, and these programs include curriculum to provide the compliance knowledge needed by each age group and rank.

In addition, training is conducted at each worksite in which participants independently consider ways of preventing compliance violations, through group discussions on typical examples that could potentially occur at the Company and other exercises, and connect these considerations to their day-to-day activities.

Examples of Specific Initiatives

■ Promoting Compliance Management

Kyushu Electric Power has established a Compliance Committee chaired by the president. Under the Committee there are implementation bodies led by compliance officers. The Compliance Committee formulates and executes policies, and has established structures which include internal and external consultation desks, and promotes compliance management.

Integrated initiatives at the Group level are also being promoted, led by the Group CSR Subcommittee, where information on compliance is shared.

■ Ensuring Fair and Transparent Use of Power Transmission and Distribution Networks

To ensure the fair use of power transmission and distribution networks and transparency in consignment operations, Kyushu Electric Power strictly adheres to behavior guidelines and rules for network utilization.

The Company will continue to adhere to these rules and regulations, ensure fairness and transparency, and properly manage information.

■ Information Security Management System

Kyushu Electric Power has built an information security management system with the president, information security project managers and information security administrators as key personnel.

Under this management system, we will promote PDCA across the Group to enhance information security and protect the personal information of individuals.

■ Information Security Measures

Centered on the Cyber Security Control Office, the director of information security and information security managers (all chief group manager and chief manager) work together to implement information security measures from organizational, human, physical and technological standpoints.

Various types of assistance are provided to Group companies to enhance their information security measures, in a bid to maintain and improve the overall level of information security across the entire Group.

Information Security Management System