

We disclose information in a timely manner and actively advance communication with communities.

Major Risk Scenario

- ◆ If communication with customers or people in the community is inadequate, it could prevent us from obtaining understanding for company projects and thus delay business activities, which could have an impact on financial performance.
- ◆ If communication with shareholders and investors is inadequate, it could diminish trust and have an impact on the ability of capital markets to make appropriate evaluations.

Main Initiatives in Fiscal 2017

- Promote better communications
- More thorough information disclosure
- Proactively disseminate information
- Disclosure and dissemination of nuclear power related information and communication activities
- IR activities based on shareholder and investor needs

Customer and Community Contact through Dialogue (Fiscal 2016)

About **164,000** people

We facilitate face-to-face communication by creating various opportunities to engage with local residents and customers, such as by visiting their homes, holding discussion events and giving local lectures to explain our corporate activities and listen to the opinions and requests of customers.

Examples of Specific Initiatives

■ **Disclosure and Dissemination of Information about Nuclear Power**
Kyushu Electric Power rapidly and accurately discloses and disseminates information on its website and through press releases regarding measures to ensure safety at nuclear power stations and the status of operations at its power stations.

■ Activities to Communicate Information about Safety Measures at Nuclear Power Stations

In light of the accident at the Fukushima Daiichi Nuclear Power Station, we take steps to explain:

- Our response to new regulatory standards created by the Nuclear Regulation Authority, and
- Our measures to improve the safety and reliability of nuclear power.

In these and other ways, we engage in face-to-face communication, such as visiting homes in Kyushu and offering tours of power stations, with our customers and local residents to further their understanding of the safety measures we have undertaken at our nuclear power stations.

We will endeavor to gain the understanding and trust of our customers and local residents by taking advantage of opportunities to communicate with them.

TOPICS Visits to All Homes in Areas Near the Genkai Nuclear Power Station

On January 18, 2017, the Nuclear Regulation Authority approved changes to nuclear reactor installations to comply with new regulatory standards for Genkai Nuclear Power Station Units 3 and 4.

In a face-to-face setting, we courteously explain the outcome of safety inspections for compliance with new regulatory standards and our safety measures for the Genkai Nuclear Power Station. With the aim of hearing the opinions of local residents, over a period of 12 days from February 8–19, 2017, employees visited all of the homes (about 7,500 residences) of people residing in Genkai Town and neighboring Chinzei Town near Karatsu City, as well as Hizen Town and Yobuko Town. While there, employees explained the safety measures in place at the Genkai Nuclear Power Station.



■ Disclosure of information about nuclear power (fiscal 2016)

○ No. of press releases about nuclear power in fiscal 2016: 53

Topic of press release	Number
Periodic inspection of nuclear power stations	6
Confirmation of conformity to new regulatory standards at nuclear power stations	10
New fuel for nuclear power stations and exports of radioactive waste	1
Lawsuits	21
Other topics (special inspections at Sendai, plans to decommission Genkai Unit 1)	15

○ Information on Kyushu Electric Power's website

- Overview of nuclear power stations
- Operating status and periodic inspections of nuclear power stations
- Information about problems at nuclear power stations
- Real-time data (power generator output, radiation data)
- Initiatives to ensure safety of nuclear power stations
- Information about nuclear power (notifications)

○ Nuclear power information booths

At the nuclear power information booths set up at the Genkai Energy Park and the Sendai Nuclear Power Station Museum, a variety of information is made available about the Company's nuclear power stations.

[Examples of disclosed materials]

- Publications about the Company's nuclear power stations
- Safety agreements
- Applications for permission for changes to reactor installments
- Reports about problems