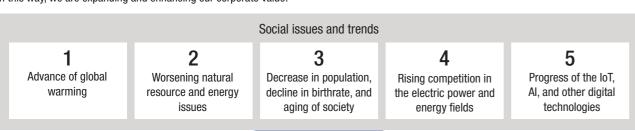
## The Kyuden Group's Value Creation Process

## Make a brighter future for generations to come.

The Kyuden Group's Mission is to contribute toward the realization of a comfortable and environment-friendly lifestyle today and for generations to come. In addition to continuing to provide environment-friendly energy, as a regional enterprise throughout each prefecture in the region, we are working together with local communities, exchanging knowledge and expertise, and proactively tackling the challenges posed by new issues. In this way, we are expanding and enhancing our corporate value.

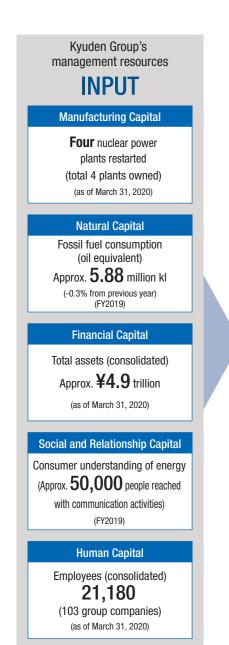


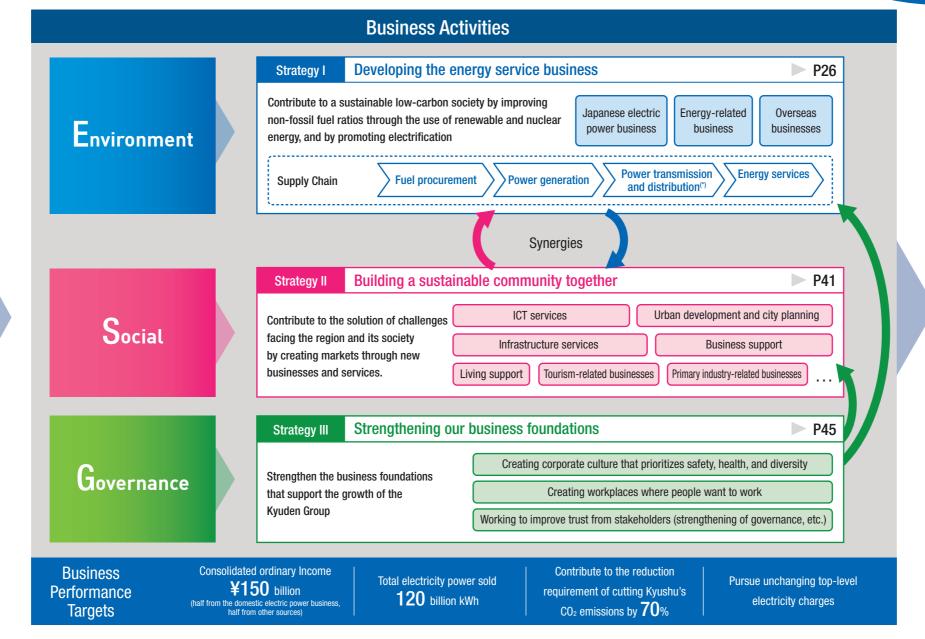


SUSTAINABLE GEALS

17 goals for changing the world

Contribution to the SDGs





Value provided to stakeholders

## **OUTPUT / OUTCOME**

## Environment-friendly energy

Ratio of non-fossil fuel power sources: 44% (FY2019)

\*Total of nuclear power, renewable energy (excluding FIT electricity), and hydropower (over 30 MW)

#### Customers

#### Customer-centered Energy Services

Retail electric power sales of the Kyuden Group:

73.2 billion kWh

Electricity/gas package sales: approx. **123, 000** (**34**% increase year-on-year) (as of March 31, 2020)

# Region

#### Regional Development

Nominal gross regional product: approx. 46 trillion yen (FY2016)

## Stable supply of electric power

Power outage minutes/year/household: 15 min./household (FY2019)<sup>ry</sup>

#### Shareholders and investors

## Stable return to shareholders

**5**-year consecutive increase in dividends (FY2015-FY2019)

### **Employees**

## Work-friendly environment

Average years of service: **24.2** years (FY2019) (National average **12.4** years)

## Supply Chain

Development through fair and impartial transactions

\*The power transmission and distribution business of Kyushu Electric Power was spun off as Kyushu Electric Power Transmission and Distribution Co., Inc. in April 2020 for the purpose of ensuring neutrality. Kyushu Electric Power Transmission and Distribution Co., Inc. operates the power transmission and distribution business.

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